

(Print, complete and mail to: Chief Gibson, 321 Golf Club Rd., Pleasant Hill, CA 94523)

Your Opinions are Important

QUESTIONNAIRE

1. Please mark the site that you as a CCCC staff or student are referring to in responding to the following questions:

Contra Costa College Diablo Valley College Los Medanos College

Center for Higher Education District Office

2. As you know, there are occasions where other public officials come onto our campuses to do business. If you see someone wearing a police-type uniform on campus, would you infer that it is someone affiliated with the college?

yes no don't know

3. There are many employees of the Contra Costa Community College District Police Department. Please indicate below which of these types of employees you can identify.

police officer parking officer police dispatcher student police aide

Are each of these employee types easily identifiable?

yes no

4. Have you observed community college police officers on campus?

yes no

If yes, please mark all that apply:

vehicle patrol foot patrol bicycle patrol other: (specify) _____

5. Have you had contact with any employees of the Contra Costa Community College District Police Department?

no - if no, go to question 8. yes - if yes, check all that apply.

police officer parking officer police dispatcher student police aide

If you checked one, how was the contact made?

in person via telephone by mail via email

6. My reason for contact with an officer or staff member of the community college police department was for one or more of the following reasons (check all that apply):

- | | |
|---|---|
| <input type="checkbox"/> victim of a crime | <input type="checkbox"/> witness to a crime or incident |
| <input type="checkbox"/> medical emergency | <input type="checkbox"/> recipient of information |
| <input type="checkbox"/> obtaining a faculty/staff parking permit | <input type="checkbox"/> traffic accident |
| <input type="checkbox"/> disabled vehicle/motorist assistance | <input type="checkbox"/> other traffic/parking concern |
| <input type="checkbox"/> bike officer visitation | <input type="checkbox"/> foot patrol officer visitation |
| <input type="checkbox"/> crime prevention program | |
| <input type="checkbox"/> other: (specify) _____ | |

7. Please indicate below the extent to which you agree with the statement given.

a. The service(s) I received from a member of the community college police department was (were) provided in:

1) a courteous and professional manner,

strongly agree agree disagree strongly disagree

2) a manner demonstrating concern and understanding,

strongly agree agree disagree strongly disagree

3) a knowledgeable and competent manner,

strongly agree agree disagree strongly disagree

4) a timely manner.

strongly agree agree disagree strongly disagree

b. The statements below refer to police officers and student police aides.

1) Community college police officers have a presence on the campus and are frequently observed around campus grounds.

no opinion strongly agree agree disagree strongly disagree

2) Community college police officers display a professional image on campus.

no opinion strongly agree agree disagree strongly disagree

3) Student police aides have a presence on the campus and are frequently observed around campus grounds.

no opinion strongly agree agree disagree strongly disagree

4) Student police aides display a professional image on campus.

no opinion strongly agree agree disagree strongly disagree

c. The statements below refer to the responsiveness and effectiveness of the Contra Costa Community College District Police Department.

1) The community college police department provides services that address the safety concerns of the campus community.

no opinion strongly agree agree disagree strongly disagree

2) The community college police department is known to be effective in controlling serious crime on campus.

no opinion strongly agree agree disagree strongly disagree

3) I feel safe on campus during the hours between 7am to 5pm.

no opinion strongly agree agree disagree strongly disagree

4) I feel safe on campus after 5pm.

no opinion strongly agree agree disagree strongly disagree

d. The next set of questions regards the extent to which you feel safe at different times of the day at different areas of the campus.

1) Parking lots

7am to 5pm very safe moderately safe not safe at all not applicable

After 5pm very safe moderately safe not safe at all not applicable

2) Classrooms

7am to 5pm very safe moderately safe not safe at all not applicable

After 5pm very safe moderately safe not safe at all not applicable

3) Cafeteria

7am to 5pm very safe moderately safe not safe at all not applicable

After 5pm very safe moderately safe not safe at all not applicable

4) PE locker rooms

7am to 5pm very safe moderately safe not safe at all not applicable

After 5pm very safe moderately safe not safe at all not applicable

5) Outside grounds

7am to 5pm very safe moderately safe not safe at all not applicable

After 5pm very safe moderately safe not safe at all not applicable

6) Campus restrooms

7am to 5pm very safe moderately safe not safe at all not applicable

After 5pm very safe moderately safe not safe at all not applicable

7) Administration building

7am to 5pm very safe moderately safe not safe at all not applicable

After 5pm very safe moderately safe not safe at all not applicable

8. General Questions

- a. Gender: male female
- b. Race: Caucasian African American Hispanic American Indian
 Asian Pacific Islander Other: (specify) _____
- c. Age: 17-21 22-25 26-40 Over 40
- d. College status: student faculty staff visitor
- e. How long have you been a part of the college community?
 less than one year 1-2 years 3-5 years more than 5 years
- f. In which area do you live?
 West Contra Costa County Central Contra Costa County
 East Contra Costa County Solano County Alameda County
 other: (specify) _____

9. Which campus is perceived to be unsafe? If you can, please state the most important reason why this is the case.

10. Which campus is perceived to be the safest? If you can, please state the most important reason why this is the case.

11. Please provide up to three things that the Contra Costa Community College District Police Department can do to improve safety on our campuses?

12. Please provide up to three things that the Contra Costa Community College District Police Department can do to improve the delivery of policing services?

13. Is there anything else you would like to add?

Thank you for taking the time to complete this survey.