



INSTRUCTIONS FOR PARKING CITATION PAYMENTS AND APPEAL REQUESTS

To view, pay or appeal a citation, please follow the steps listed below.

Citation payments online:

Step 1: Choose the campus where the citation was received.

- Contra Costa College: <https://contracosta.thepermitstore.com>
- Diablo Valley College: <https://dvc.thepermitstore.com>
- Lost Medanos College: <https://losmedanos.thepermitstore.com>

Step 2: Once you are at the *iparq* website, enter your citation number or license plate number.

Step 3: Citation summary and violation images will appear. Choose to pay or appeal the fine.

Step 4: Enter the payment or appeal information. The system will confirm with an onscreen message and e-mail.

Additional information:

1. Please allow 5-10 business days to receive a response to your online appeal.
2. Failure to pay or appeal your citation within 21 calendar days of receiving a citation may result in additional fees.
3. If you fail to pay or appeal your citation a vehicle registration hold will be assessed. Additional or repeated unpaid parking citations may result in the towing and/or impound of the vehicle.

Contra Costa Community College District Police Department

iparq: PO Box 60309, San Diego, CA 92166

Questions: (925) 231-7607

Contra Costa College: (510) 215-4858

Diablo Valley College: (925) 969-2785

Los Medanos College: (925) 473-7332