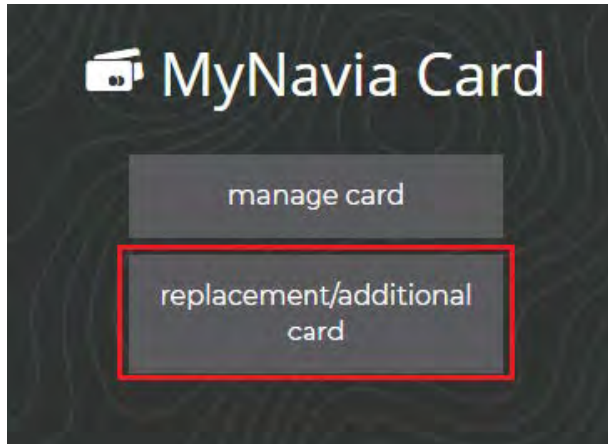


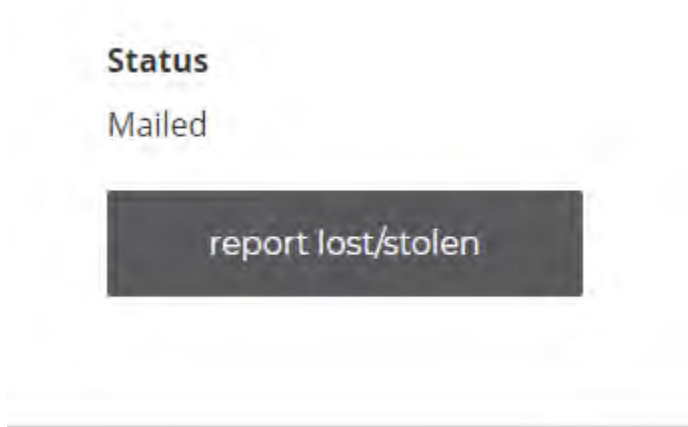
Report a Card Lost/Stolen

Here's how to report your card as lost/stolen and reissue a new card. Please note that the new card will contain a new number. It can take 7-10 business days to arrive via US Mail.

- 1.) Log in to your account at www.naviabenefits.com
- 2.) At the top of your screen, under MyNavia Card, select "replacement/additional card":



- 3.) Select the "Report Lost/Stolen" button in the middle of your screen.



- 5.) Once reported lost/stolen, your new card will arrive to the address on file in 7-10 business days. *It is important to note the new card will have a new number.