

## How to setup Chromebook on the College-Personal

1. Connect to College-Onboard on your Wi-Fi settings
2. Open your Chrome browser and got to [www.4cd.edu](http://www.4cd.edu)
3. It will open the Setup page to install the secureW2 extension, click Install
4. Click Add to Chrome
5. Click Add extension
6. Once the extension in installed, it will then take you to a page to sign in to Insite
7. Click Sign In
8. Use your Insite username & password, and click Login
9. Click Download
10. On you Chrome browser, click the new tab (chrome://net-internals/#chrome)
11. Click on Choose File
12. Click on the SecureW2.onc file and click OPEN at the bottom right
13. Open your Wi-Fi settings and connect to College-Personal
14. The Join Wi-Fi network window will open up, click Connect on the bottom right
15. It will now connect to College Personal

## For Users that have tried and failed to connect to College-Onboard on Chromebook

1. Have the user open their Chrome browser
2. Click on the 3 dots on the upper right
3. Go all the way down and click on Settings
4. Go all the way down and click on Advanced
5. Click on Manage certificates
6. Look for org-Contra Costa Community College District
7. Click the down-arrow and you will see username (hardware-backed)
8. Delete all of them
9. Close the Settings window
10. Click on the 3 dots on the upper right
11. Go all the way down to More tools and click on Extensions
12. Look for JoinNow MultiOS and click Remove
13. Click on the 3 dots on the upper right
14. Click on Downloads and delete SecureW2.onc
15. Click on the 3 dots on the upper right
16. Go all the way down to More tools and click on Clear browsing data
17. Go to your Files folder, click on Downloads, and delete file SecureW2.one
18. Go to Wi-Fi settings and disconnect from College-Onboard
19. Turn off Wi-Fi, wait 10 seconds, turn Wi-Fi On, and see where the device is try to connect to.

- If it tries to connect to other Wi-Fi's, have them disconnect from it.
20. It should not connect to any Wi-Fi, turn off Wi-Fi, and restart the laptop.
  21. Once the laptop is up and user is sign in, have them turn On the Wi-Fi.
  22. Have the user connect to College-Onboard and follow steps 2 thru 15.